



# LOWER THAMES CROSSING CASE STUDY

## DELIVERING FULLY INTEGRATED SECURITY SERVICES



In addition to the compounds, the large footprint between North and South of the Thames include multiple access points used by the many subcontractors working on the project. A flexible security solution is required to deliver against all objectives for safety, quality, and delivery of the project.

### THE SOLUTION

H&M Security are able to deploy fully licensed security officers to cover all the compounds on a 24-hour basis. Mobile cameras monitored through 24/7 control room are supported by mobile teams providing a cost effective and flexible response.

Mobile supervisors working closely with site supervisors and project representatives, as well as helping to ensure all officers and contractors are aware of their responsibilities and duties, and compliant with health and safety procedures. Whilst the deployment of highly trained professional officers is central to the success of the project, the effective management structure in place helps to mitigate any issues on site.

A fully functioning control room completed with project wide CCTV coverage capability. ANPR CCTV access control system and link road traffic updates to divert project vehicles/deliveries to reduce delays to work.

### BENEFITS TO LOWER THAMES CROSSING

H&M's solutions help to create a safe environment which allows for the steady flow of operations on site. This allows all contractors to proceed with their operations on LTC and for site personnel to focus on other areas of the project ensuring various phases will be built on time and meet the quality required for a project of this importance. Our officers are the first point of contact for all stakeholders entering the sites. We are not just securing the project; we are securing the customers reputation and ability to complete their project on time and without additional costs.

### SECTOR

Highways Infrastructure

### SERVICE

Manned Guarding

Mobile patrols

CCTV Surveillance & Control Room

Traffic Management

### THE PROJECT

The new crossing under the River Thames will almost double road capacity between Kent and Essex, ease congestion across the region, and divert over 13 million vehicles away from the Dartford Crossing each year, currently the only river crossing east of London. The ambitious scheme includes the longest road tunnels in the UK, 14.3 miles of new road, new viaducts, seven new green bridges, and 24 miles of new paths connecting habitats and communities. The Lower Thames Crossing will add billions to the local economy and play an important part in the Government's plan to level up the UK.

H&M Security Services have been working with Balfour Beatty at Lower Thames Crossing since 2020 providing the site security, mobile patrol team and traffic management personnel on the compounds. H&M Security have built a strong and trusting operational relationship which allows Balfour Beatty to focus on core issues by offering peace of mind that their security requirements are in the best hands.

### THE CHALLENGE

Given that the project requires numerous compounds in the North (Essex) and South (Kent) of the Thames, the daily operational management of all compounds on the project is an important factor. Considering any issues that may occur on the compounds can have a knock-on effect on the delivery of services which can provide a negative effect for the final project delivery.

### CLIENT

## Balfour Beatty

*"Having worked with H&M for the past two years I found them to be of a very high standard in terms of the labour they supply and the support they have given to us. I would highly recommend H&M to any other business looking to procure a security company."*

Pat Mooney – Senior Works Manager

“ Whilst delivering a great service is always our main priority, building long term relationships through a warm and friendly approach is something we strive for at H&M ”

**Ian Henderson, Managing Director**

[www.hmsecurityservices.co.uk](http://www.hmsecurityservices.co.uk)

