



BERKELEY GROUP SOUTH QUAY PLAZA CASE STUDY

A close look at H&M's security solution for the Berkeley group's iconic development.

DELIVERING FULLY INTEGRATED SECURITY SERVICES



SECTOR

Construction

SERVICE

Manned Guarding

CCTV Installation/Surveillance

CLIENT



CLIENT RESPONSE

"What I can praise H&M on is their flexibility, we have needed help in the past with getting extra guards quickly, changing calling points quickly, and we actually once needed help on an external site which they were happy to come in and help with so that was good. H&M are a flexible and friendly company who understand construction sites."

Adam Hedley,
Senior Project Manager

THE PROJECT

Developed by the Berkeley Group and designed by leading architects Foster + Partners, South Quay Plaza is set to be one of the tallest residential buildings in Europe offering the finest luxury residential properties in London. Through a combination of the highest quality architecture the development promotes a sustainable living philosophy which will see the eye catching 68 storey glass tower bring a new focal point to the London skyline.

With the capitals historic docks in Canary Wharf only a minutes' walk away, South Quay Plaza creates a vibrant, safe, mixed use, sustainable waterside development of the highest quality, which will set the benchmark for future similar developments across the UK.

THE CHALLENGE

The biggest challenge was installing the CCTV units on a development that operates within a small geographical footprint. With the public constantly passing by in the busy central business district it posed many logistical challenges. With such a large project, Berkeley were looking for a reliable partner who could propose a professional security solution to safeguard the various phases of construction.

THE SOLUTION

H&M were able to work with Berkeley Homes to deploy our finest manned guards to protect the site. By tapping into our large workforce we were able to deploy officers who lived close by, that had vast

knowledge of the local area. Their duties included patrols to ensure a visible security presence, and keeping stock of all keys for Berkeley personnel/contractors. Officers were also able to assist with the access control fingerprint systems.

In addition to being an extra pair of eyes for the provision of security, H&M's solution also saw important equipment safeguarded by our unique position of our cameras.

Whilst a stationed guard helped build good relationships with the contractors on site, H&M were also able to utilize technology to assist in delivering a dynamic security solution and provide the best value solution for the Berkeley Group.

38 CCTV cameras were installed at various points of the site. These images were relayed back to our state of the art control room in Highams Park for 24/7 monitoring. Any issues were escalated to our operations manager's with the key events being downloaded and relayed to Berkeley Homes. Officers were also able to help with receptionist duties such as responding to email inquiries and document control.

BENEFITS TO THE BERKELEY GROUP

H&M's solution helped to create a safe environment which allowed for the steady flow of operations on site. This saw all the contractors proceed with their duties with no confusion, which allowed Berkeley site personnel to focus on other areas of the project ensuring various phases were built on time and met the quality required for a project of this stature.