



# EDINBURGH GLASGOW IMPROVEMENT PROGRAMME CASE STUDY

DELIVERING FULLY INTEGRATED SECURITY SERVICES



In addition to the compounds, the large footprint between Glasgow and Edinburgh included multiple rail access points used by the many subcontractors working on the project. A flexible security solution was required to deliver against all objectives for safety, quality and delivery of the projects objectives.

## THE SOLUTION

H&M security were able to deploy fully licensed security officers to cover all the multiple compounds on a 24-hour basis. When the project took possession of the track and required additional support at RAP's and access points, additional security was provided.

Mobile and static cameras monitored through H&M's 24/7 control room was supported by mobile teams providing a cost effective and flexible response.

Mobile supervisors worked closely with site supervisors and project representatives, as well as helping to ensure all officers and contractors were aware of their responsibilities and duties, and compliant with health and safety procedures. Whilst the deployment of highly trained professional officers was central to the success of the project, the effective management structure in place helped to mitigate any issues on site.

## SECTOR

Rail

## SERVICE

Manned Guarding

Mobile Patrols

## CLIENT



## THE PROJECT

The Edinburgh Glasgow Improvement Programme (EGIP) was a comprehensive package of improvements to Scotland's railway infrastructure which was a huge priority for Scottish government. The EGIP project was being delivered by Network Rail and included the modernisation and upgrades to key junctions and infrastructure, as well as widespread electrification of the Scottish rail network including the main line between Edinburgh and Glasgow, and to Stirling and Dunblane.

The project proved to be the largest electrification project undertaken within the Scottish rail sector.

## THE CHALLENGE

Projects before this had suffered a significant amount of cable theft and disruption which posed huge problems for project delivery and budgets. Some of these projects saw unlicensed companies with links to criminal organisation, not approved by the SIA operating on site. This is against the law and runs a risk of undermining the projects compliance and health and safety requirements.

Given that the project required twenty-one compounds spread between Edinburgh to Glasgow, the daily operational management of all compounds on the project was an important factor considering any issues that were incurred on the compounds could have a knock-on effect on the delivery of services which could have negative effects for the final project delivery.

## BENEFITS TO EGIP

In addition to providing a strong security presence to act as a deterrent for crime, H&M's efforts were seen to benefit the wider operational activity for the contractors and the overall project. H&M managed and took stock of all plant and machinery at the different compounds, which were used by the various contractors on the project. Procedures were put in place to ensure transparency and detailed logs containing the location of equipment helped the contractors locate their equipment with ease.

*"Given the large geographical spread of worksites it is testament to the stellar work of H&M Security services that we encountered very little in the way of theft or vandalism. The professional proactive and collaborative nature of your loyal team provided the client with the confidence that our security measures were robust and in safe hands".*

Tom McPake, NWR Alliance  
Manager On behalf of EGIP Alliance.

0208 523 2227 [www.hmsecurityservices.co.uk](http://www.hmsecurityservices.co.uk)

H&M SECURITY SERVICES LTD, 1ST FLOOR, 476-478 LARKSHALL ROAD, HIGHAMS PARK, LONDON E4 9HH

“ Whilst delivering a great service is always our main priority, building long term relationships through a warm and friendly approach is something we strive for at H&M ”

**Ian Henderson, Managing Director**

**[www.hmsecurityservices.co.uk](http://www.hmsecurityservices.co.uk)**

