



READING CASE STUDY

All-round coverage for Network Rail Reading Station

DELIVERING FULLY INTEGRATED SECURITY SERVICES



SECTOR

Rail Modernisation

SERVICE

Manned Guarding

Mobile Security

CCTV Surveillance

CLIENT



THE PROJECT

H&M Security have been functioning as the security partner of choice for Network Rail at Reading station. The scope of the project focuses on delivering a fully integrated security solution through reducing overall cable theft and trespassing, whilst simultaneously aiding track development projects with minimal disruption to vital public services.

During this time we have developed a fantastic working relationship with British Transport police by implementing a two way communication process that manages the flow of confidential and sensitive information.

Having built a successful partnership with Network Rail, and being an integral part of their contract framework, we have now supplied a wide range of security services to various Network Rail sites throughout the UK. This has further enhanced our reputation as a specialist supplier of dynamic security services.

THE CHALLENGE

Having been appointed with the complex task of replacing the existing security supplier at short notice, H&M had to increase the security presence on site by ensuring officers were seen, and would provide a major deterrent to all potential criminals. Given that the location became known as an easy target for theft, a robust and roving security presence was required to instil public confidence and rectify these growing concerns.

THE SOLUTION

State of the art CCTV technology was introduced alongside mobile patrols in marked company vehicles. We implemented 24/7 gate security at the RSAR project Compound, and the monitoring and use of 8 pan, tilt, and zoom cameras which were all fitted with the capability of day and night thermal imaging.

We are also proactively working with Network Rail and British transport police by sharing information threats and leads accordingly.

In addition to this we also provide GPS threat location guidance for British Transport police and the H&M security mobile teams.

BENEFITS TO NETWORK RAIL AND AFFILIATED COMPANIES

If a train is delayed for a significant length of time due to track upgrades, trespass, theft or anything related to the track or safety, the train company managing the line will charge Network Rail a penalty fee. It's been the duty of the H&M security team using patrols and surveillance equipment to reduce, and limit any of these costs.

H&M Security's efforts have not only saved money for Network Rail, but have also helped to prosecute criminals in the act through our response unit, thus helping to speed up the time scales for completion of the upgrade project.

"We've got a lot of very expensive stuff here so it helps to keep it absolutely secure. Instead of masses of people on the ground trying to prevent crime, we've got this technology which works fantastically - it's like having a chopper in the air 24/7, one that doesn't need refueling, meaning we can just see everything."

Bill Henry, Project Manager

www.hmsecurityservices.co.uk

